

AU- 6096
M.A. I Sem. Examination, 2014
Public Administration
Paper – II (Administrative Theories and Thinkers)
Teacher – Dr. Raj Kumar Khosla

Model Answer

Section – A

Answer – 1

i-c, ii-a, iii-c, iv-c, v-c, vi-c, vii-b, viii-a, ix-d, x-c

Section – B

Q. 2. Discuss Taylor's contribution in public administration.

Answer:

- Introduction
- Scientific management
- Major principles of scientific management
 - Standardization of work methods, Scientific selection & training of workers, Equal division of work between management and workers, and Mutual collaboration of the workers and management
- Conclusion.

Q. 3. Discuss classical theory with special reference to Henry Fayol, Luther Gulick and Lyndal Urwick.

Answer:

- Introduction
- Henry Fayol:
 - Need for Administration training, Scalar principle and POCCC (Planning, Organising, Command, Coordination and Control)
- Luther Gulick:
 - POSDCORB (Planning, Organising, Staffing, Directing, Coordinating, Reporting & Budgeting) and Theory of Departmentalism
- Lyndal Urwick:

- Progress of human knowledge like fast changing of science and technology and Training for managerial skill
- Conclusion.

Q. 4. Discuss Weberian model of Bureaucracy and analyse the role of bureaucracy in democratic governance.

Answer:

- Introduction
- Legal-rational model of Bureaucracy
- Characteristics of the officials
- Main elements of Bureaucracy
 - Impersonal, rule, sphere of competence, hierarchy, personal & public ends, written documents and monocratic.
- Bureaucratic system is the backbone of governance. In democratic structure bureaucracy have greater role in formulating policies & plan, maintaining law and order, ensuring transparency & accountability and protecting the integrity of a nation.
- Conclusion.

Q. 5. Discuss about the importance of Human Relation theory in public administration with George Elton Mayo's argument.

Answer:

- Introduction
- The Great Illumination Experiment
 - Human attitude & sentiments, Social organization and Absenteeism in industries
- Conclusion.

Q.6. Examine different style of leadership according to the Iowa Leadership studies.

Answer:

- Introduction
- Iowa leadership studies:
 - Autocratic style, Laissez-faire style and Democratic style
- Conclusion.

Q.7. Write a detail account on contribution of Behavioural approach to the organization theory.

Answer:

- Introduction
- Behavioural approach in administrative studies
 - Literature is to be descriptive, Increase attention on realistic research, Informal relationship & communication, Empirical study, laboratory experiment, Quantification & formal theory construction, Interdisciplinary in character
- Herbert Simon's argument
 - Study of bureaucracy, Human relation, Motivation study and Decision-making
- Conclusion.

Q.8. Decision making as the core of administrative action- Discuss Herbert A. Simon's argument on it.

Answer:

- Introduction
- Decision-making (Programmed and Un-programmed decision)
- Science of administration
- Principles of administration
- Conclusion.